As **Kaya-Pen Plastik SAN. VE TİC. LTD. ŞTİ**., which thinks globally and makes local decisions;

We see the Quality Management System as a never-ending journey to be successful for company employees, partners, customers, suppliers, environment, society which we live in and in technology field.

All the processes implemented in our company, which carries out the "Design, Production and Sales of PVC Door and Window Accessories", are carried out at international quality level and continuously improved with the contributions of our employees, fulfilling the applicable conditions, protecting the environment during our activities, manufacturing the products in accordance with the economic and technical requirements of our customers is among our indispensable principles.

ISO 9001:2015 QUALITY CONTROL SYSTEM which controls all the stages of the production process ensures high quality and efficiency, low production costs and delivery of products on time.

To continuously improve the performance of this system, our QUALITY POLICY is;

- To place customer satisfaction at the center of the Quality Policy,
- To carry out all quality activities with a customer focus.
- To combine technological developments with product quality; always follow it,
- To realize the indispensable concepts of today, such as quality, efficiency and on time delivery, at every stage and to solve customer complaints quickly,
- To spread quality awareness to all its personnel,
- To increase the knowledge and skills of our personnel with the trainings we will provide,
- To ensure the safety of the workplace by prioritizing safety of the employees,
- To expand the product range by using scientific methods and to have a say in the international market.